



Chris' Kitchen Catering Terms & Conditions

Chris' Kitchen wants your function to be a success. We know the best way to achieve success is to formulate a strong, honest and open relationship with you. A relationship where communication is clear and expectations from both sides are understood from the beginning.

Chris' Kitchen products and services are booked under the terms and conditions set out below. The payment by any person of any fees and charges for such services shall be deemed to be an acknowledgment and acceptance of these conditions.

QUOTATION

Once you have discussed your brief, Chris' Kitchen team will develop a quotation for you based on your individual requirements. This written quotation will remain valid for 30 days from the date of issue. In the instance that the event brief alters, we will review and reissue the quotation.

PENDING BOOKINGS

Pending bookings will be held for a period of 1 month. If not confirmed during this time, the booking will be cancelled.

PRICES

While all attempts are made to maintain published prices, they may be subject to change at the discretion of Chris' Kitchen. If prices differ, the client will be informed before the event date. Prices quoted include GST unless otherwise specified.

CONFIRMATION OF BOOKING

Chris' Kitchen considers confirmation of the event upon receipt of these terms and conditions and accompanying payment of the requested deposit by the due date specified. Failure to adhere to this procedure may result in Chris' Kitchen being forced to cancel the booking.

PAYMENT TERMS

As many costs are incurred prior to the event date, Chris' Kitchen has the following payment terms:

- A deposit, based on a minimum of 50% of total quotation costs, is required to secure your date.
- Full prepayment is payable 10 full working days prior to the event date.

Any extra charges (non returns, extended staff hours, breakages) will be post event.



CANCELLATION

Cancellation of a booking must be received in writing. Chris' Kitchen reserves the right to withhold all or part of, as outlined below:

Cancellation Date Range	Refunds and Charges
Over 60 days prior to event date	100% of the deposit will be refunded
21 to 60 days prior to event date	50% of the deposit will be refunded
Less than 21 days prior to event date	Total deposit is charged and all non-refundable charges and hires
Less than 10 days prior to event date	100% of total quoted function charges

Where circumstances beyond Chris' Kitchen control prevent us from fulfilling any obligations, Chris' Kitchen will be released from this agreement without penalty.

POSTPONEMENT

Requests for postponement of a booking must be received in writing. The rescheduled booking date must be within 12 months of the original booking unless otherwise agreed upon in writing, and is subject to availability. All monies paid to date will be allocated to the new function date. Chris' Kitchen reserves the right to withhold all or part of the deposit for administration team and service costs incurred.

CONFIRMATION OF GUEST NUMBERS

To ensure maximum value and efficiency for you, Chris' Kitchen requires confirmation of final numbers attending your event at least 10 (ten) working days prior to the event date.

If the confirmed number of guests increases Chris' Kitchen will endeavour to accommodate any requests at late notice, but are unable to give a guarantee.

Slippage Clause – Chris' Kitchen reserves the right to requote on revised numbers, should numbers reduce by 10% of the proposal.

EQUIPMENT & BOND

All equipment required for the event can be arranged by Chris' Kitchen. We will be hiring on your behalf and will not be responsible for any damages or shortages of hire equipment. Chris' Kitchen will not be liable for any injuries arising from the hiring of this equipment. Chris' Kitchen reserves the right to charge a Bond on all equipment hired on behalf of the client depending on the quantity of equipment required. This will be considered at the sole discretion of Chris' Kitchen. This bond will be due to be paid 10 days prior to the function date. The bond will be reconciled post event.



HEALTH & SAFETY DISCLAIMER

Chris' Kitchen will not be liable for food requested to be left behind or taken after a function. Chris' Kitchen endeavours to advise guests of all dietaries in our food, however all items are prepared in our commercial kitchen where trace elements of tree nuts, peanuts, sesame and soy may be present. Chris' Kitchen takes no responsibility for any allergic reactions.

INDEMNITY

The client uses Chris' Kitchen services and products at their own risk. The client hereby indemnifies Chris' Kitchen and agrees to keep Chris' Kitchen indemnified against all actions, suits, proceedings, claims and demands, costs and expenses whatsoever which may be taken or made against Chris' Kitchen and/or incurred arising out of injury or damage to any person or property from or during the use of products and services.

Payment of any fees and charges for Chris' Kitchen products and services shall be deemed to be an acknowledgment and acceptance of these conditions. By proceeding with an order you acknowledge and accept the terms & conditions as set out.